

Shared Cloud Hosting

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How can I access cPanel

You can access cPanel using any of these 2 methods

1 Using Client Area

To access cPanel using this method, please [login to Your client area](#) and navigate to Your Hosting account

1. Click on Services on left sidebar.
2. Select the category of your product (Shared Hosting/ Cloud Hosting etc.).
3. Select Your Purchased product.
4. Click on "Access Control panel".
5. Click on "Click here to access control panel".

2 Using cPanel Login Information

To access cPanel using this method, please [login to Your client area](#) and navigate to Your Hosting account

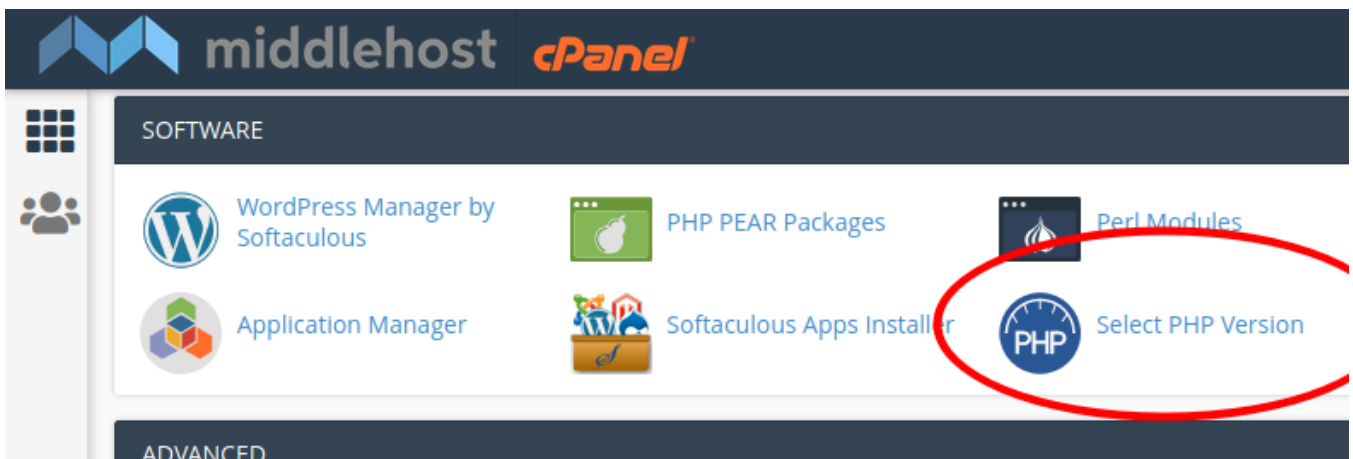
1. Click on Services on left sidebar.
2. Select the category of your product (Shared Hosting/ Cloud Hosting etc.).
3. Select Your Purchased product.
4. Click on "Login Details".
5. Use these login details to login to cPanel directly

How can I Increase PHP memory limit in cPanel

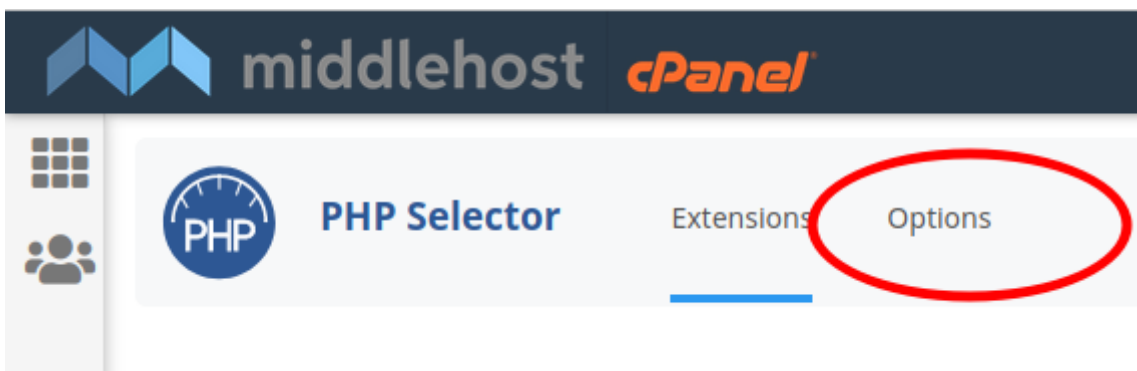
This guide is applicable for the cPanel servers which have Cloudlinux installed and Cloudlinux's php selector is enabled.

To increase php memory limit, [login to your cPanel](#) and the follow these steps.

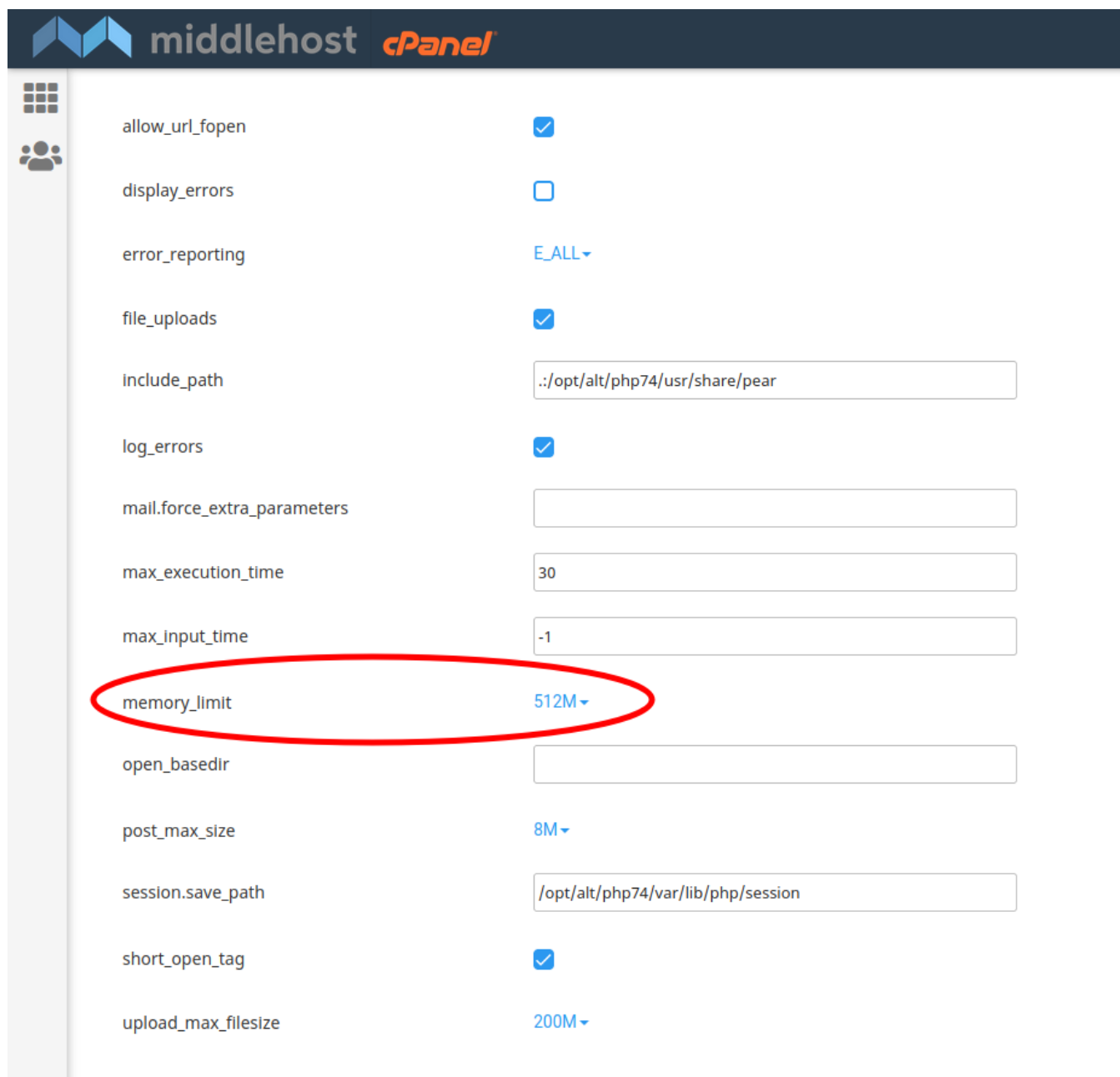
1. Click on "Select PHP Version" on cPanel under Software section.



2. Click On "Options" in PHP Selector



3. On Options page select desired php memory limit from the dropdown.



The screenshot shows the cPanel interface for the 'PHP Options' page. The header includes the 'middlehost' logo and the 'cPanel' logo. On the left, there is a sidebar with icons for a grid and users. The main content area lists various PHP configuration options. The 'memory_limit' option is highlighted with a red oval and is currently set to '512M'. Other options include 'allow_url_fopen' (checked), 'display_errors' (unchecked), 'error_reporting' (E_ALL), 'file_uploads' (checked), 'include_path' (./opt/alt/php74/usr/share/pear), 'log_errors' (checked), 'mail.force_extra_parameters' (empty), 'max_execution_time' (30), 'max_input_time' (-1), 'open_basedir' (empty), 'post_max_size' (8M), 'session.save_path' (/opt/alt/php74/var/lib/php/session), 'short_open_tag' (checked), and 'upload_max_filesize' (200M).

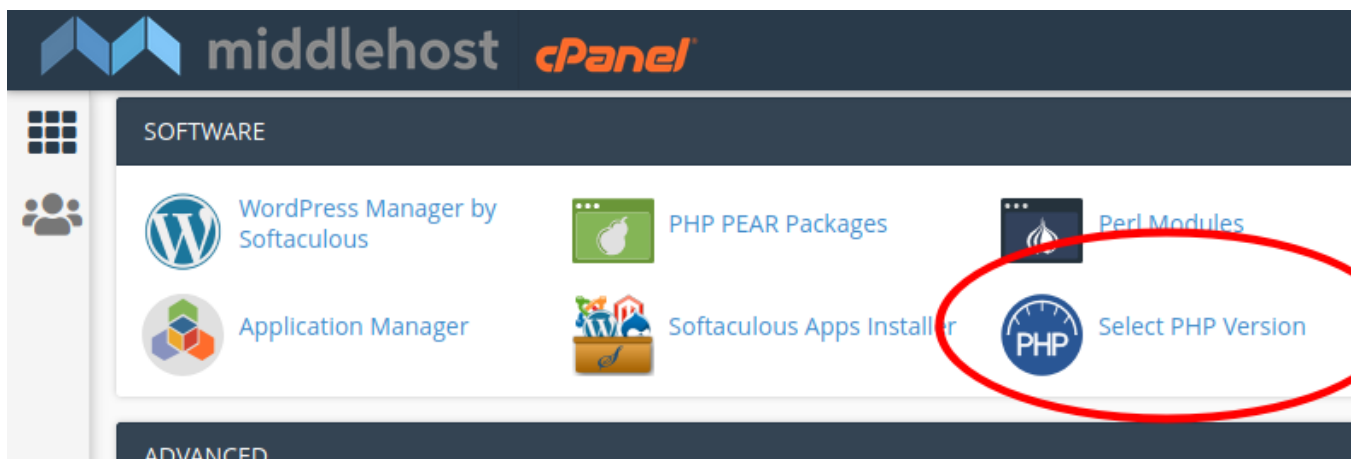
Option	Value
allow_url_fopen	<input checked="" type="checkbox"/>
display_errors	<input type="checkbox"/>
error_reporting	E_ALL
file_uploads	<input checked="" type="checkbox"/>
include_path	./opt/alt/php74/usr/share/pear
log_errors	<input checked="" type="checkbox"/>
mail.force_extra_parameters	
max_execution_time	30
max_input_time	-1
memory_limit	512M
open_basedir	
post_max_size	8M
session.save_path	/opt/alt/php74/var/lib/php/session
short_open_tag	<input checked="" type="checkbox"/>
upload_max_filesize	200M

How can I change php version and install extensions

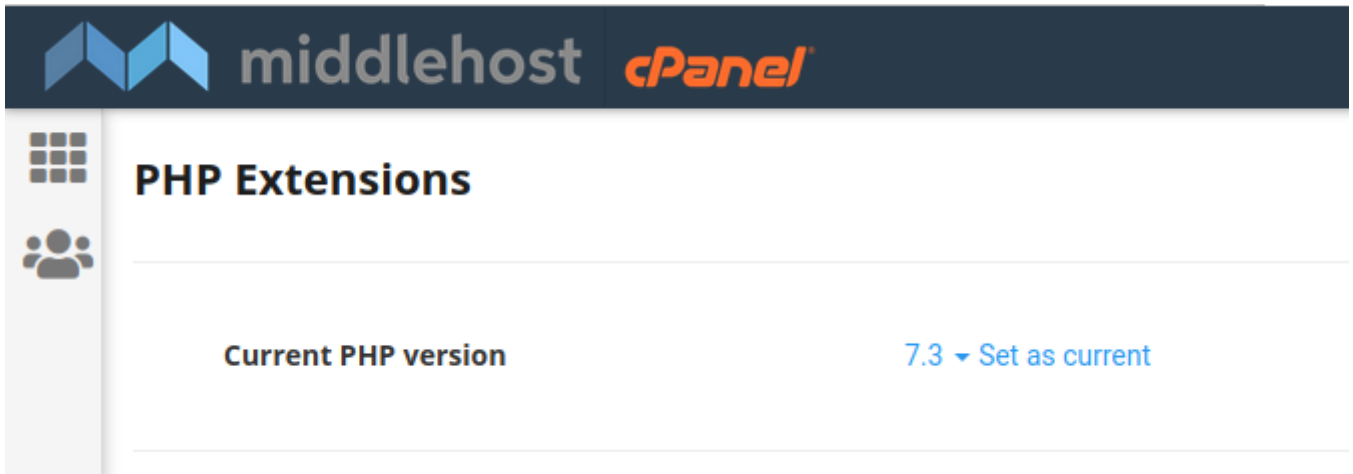
This guide is applicable for the cPanel servers which have Cloudlinux installed and Cloudlinux's php selector is enabled.

[Login to your cPanel](#) and the follow these steps.

1. Click on "Select PHP Version" on cPanel under Software section.

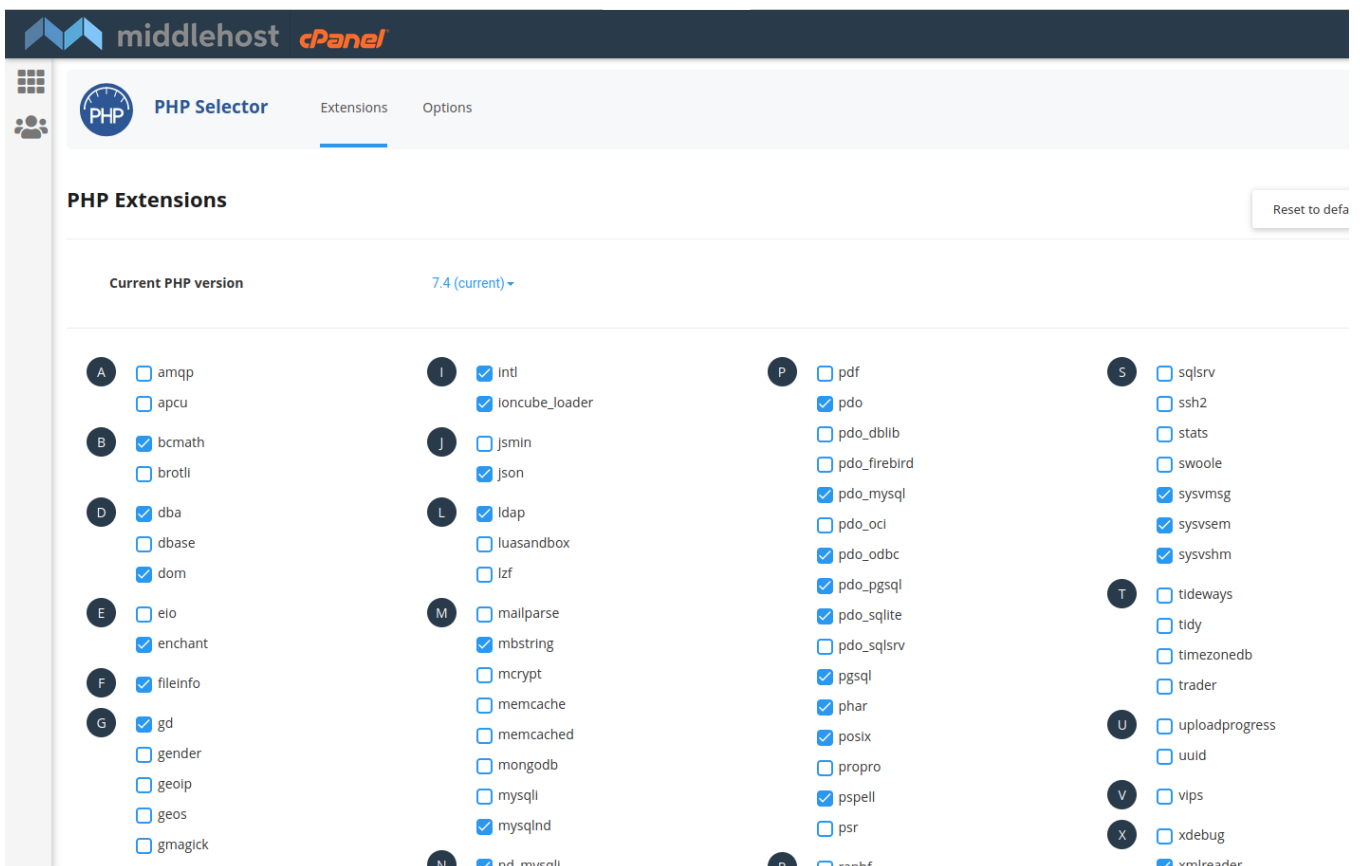


2. If You want to change PHP version select php version from the dropdown and then click on "Set as current".



3. Select the extensions which You want to install from the list

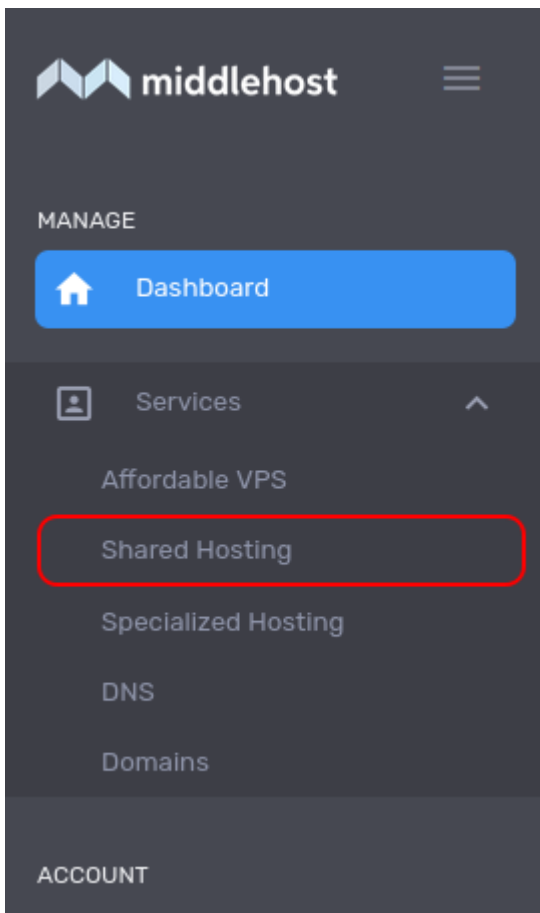
If native is selected as php version then extensions list will not show. Make sure to select any php version as demonstrated in step 2 above



Where can I find my cPanel login details?

You can see your cPanel login details in client area. Please follow these steps.

1. From Left side bar in Clientarea, Go to Your Services -> Shared Hosting/Cloud Hosting



2. Select Your Purchased product

Cloud Hosting


AllActiveCancelled

Filter data

List Services

Product/Service	Status	Price	Billing Cycle	Next Due Date
Mantis (yourdomain.com)	ACTIVE	\$16.99 USD	Annually	12/08/2022

3. Click on Login Details

 **HummingBird** ACTIVE

Service Details

Access Control Panel

Access WebMail

Login Details

Account Usage / Info

Reset Password

Change Billing Cycle

Manual Service Renew

Related Services

Service Auto Renewal

Service notes

Change Owner

Unblock IP Address

Request Cancellation

Service Details

Domain	Registration Date
	22/08/2021
First Payment Amount	Recurring Amount
\$29.99 USD	\$29.99 USD
Next Due Date	Billing Cycle
22/08/2022	Annually

Service Details

Email Security	Offsite Automatic Backups
Outgoing SPAM and Virus Scanning (Included)	Monthly Backups (Included)
Upgrade / Downgrade	Upgrade / Downgrade

4. Click on Click here to Show login details

 **HummingBird** ACTIVE

[REDACTED]

Service Details

Access Control Panel

Access WebMail

Login Details

Account Usage / Info

Reset Password

Change Billing Cycle

Manual Service Renew

Related Services

Service Auto Renewal

Service notes

Change Owner

Unblock IP Address

Request Cancellation

Login Details [https://\[REDACTED\].host:2083/](https://[REDACTED].host:2083/)

URL	https://[REDACTED].host:2083/
Username	h[REDACTED]
Password	Click here to show password
Root password	Click here to show password

5. Use the URL, Username and password from above screen to login to cPanel.

Which Nameservers should I use on my domain?

If you are using an existing domain with your new hosting account, you will need to update the nameservers to point to the nameservers listed below.

We have 4 redundant nameservers spread over the globe to make sure that Your sites resolve as quickly as possible. Please use all these 4 nameservers on Your domain.

ns1.middlehost.com

ns2.middlehost.com

ns3.middlehost.com

ns4.middlehost.com

Each of these nameservers is located in different part of the world namely USA, Canada, Europe and Asia.

If You registered a domain from Middlehost, Inc. You do not need to update nameservers, because we by default set the nameservers during registration.

Free SSL

We provide free SSL with all of our shared cloud hosting plans. The SSL coverage is available for all domains (including add-on domains) you host on our servers.

When is SSL installed on my new domain?

Once you point the domain to our servers using [middlehost's nameservers](#), SSL is automatically installed within 24 hours after that. If you see that SSL is not installed within 24 hours after nameserver changes, please create a ticket and we will have a look at it.

We use third-party SSL provider "Let's Encrypt". It requires us to validate the ownership of the domain (Domain Control Validation) by either uploading a file (HTTP DCV) or using DNS records (DNS DCV). We use the HTTP DCV option.

Once the file is uploaded on the server, the Let's Encrypt server tries to access that file. If their server is able to access the site, the SSL is issued and installed on the server.

Because the DNS propagation can take up to 24 hours, so after the DNS changes, it may take up to 24 hours for the Let's Encrypt servers to point to the correct IP and verify the DCV.

You can read more about it here. <https://letsencrypt.org/how-it-works/>

Our AutoSSL process is executed every 3 hours. As soon as your site is properly resolved for the Let's Encrypt server, your SSL is generated during the next process execution.

If you're using our nameservers on domain and DNS changes are propagated but SSL is still not installed, you can follow this guide.

https://scribeshow.com/embed/Install_Free_SSL__laOgM91LSAOqIxEAx2McCA

Cloudflare & SSL

If you are using Cloudflare, the HTTP DCV and DNS DCV both may fail, because of the HTTP to HTTPS redirections. In this case, you can ignore the SSL in cPanel because Cloudflare itself will provide the

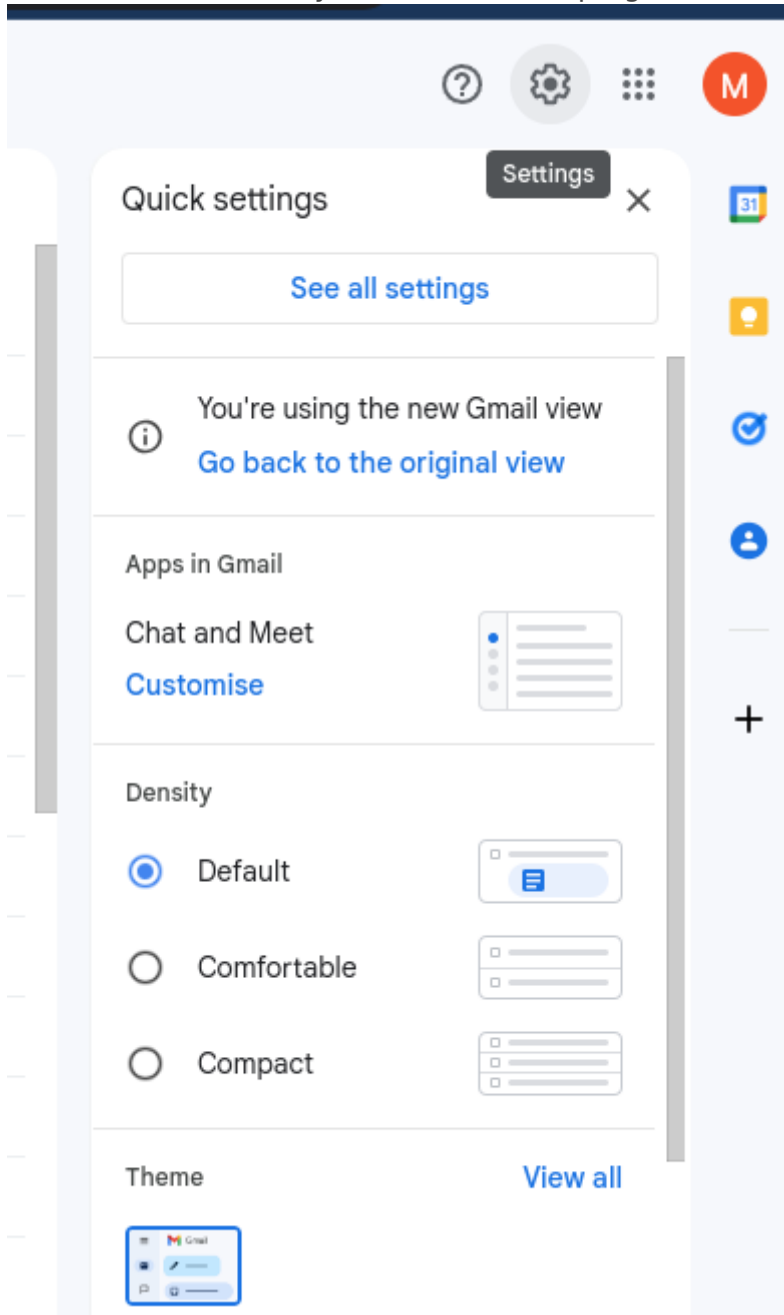
SSL protection for your domains.

Get Webmail Emails in Gmail

You can connect your webmail with gmail, so you can read emails directly from your gmail inbox.

To do this, follow these instructions.

1. Click on Gear Icon in your Gmail near top right corner and then click on "See all settings".



2. Click on "Accounts and Import"

Settings

General Labels Inbox **Accounts and Import** Filters and blocked addresses

Change account settings:

[Change p](#)

3. Click on "**Add an email account**" link in front of "**Check email from other accounts:**"

Check email from other accounts:

[Learn more](#)

[Add an email account](#)

4. Enter Your email address in Email Address textbox

Add an email account

Enter the email address that you would like to add.

Email address:

Cancel

Next »

5. Select "**Import emails from my other account (POP3)**" and click "**Next**" emails from both using your Gmail inbox. [More about Gmailify](#)



Link accounts with Gmailify

Gmailify is not available for this provider.



Import emails from my other account (POP3)

Cancel

« Back

Next »

6. Enter Your Email address in username textbox and type your password

7. Use the server hostname for the POP Server and keep default port 110 selected and then click "**Add Account**"

Add an email account

Enter the mail settings for wasif@middlehost.com. [Learn more](#)

Email address: wasif@middlehost.com

Username:

Password:

POP Server:

Port: 110 ▼

☐ Leave a copy of retrieved message on the server. [Learn more](#)

☐ Always use a secure connection (SSL) when retrieving mail. [Learn more](#)

☐ Label incoming messages:


☐ Archive incoming messages (Skip the Inbox)

Cancel

« Back

Add Account »

8. Your account is now configured to receive emails from your webmail. If you want to send emails directly from your gmail using the webmail email address, select **"Yes, I want to be able to send mail as"** and click **"Next"**

 **Your mail account has been added.**

You can now retrieve mail from this account.
Would you also like to be able to send mail as wasif@middlehost.com?

☒ Yes, I want to be able to send mail as **wasif@middlehost.com**.
☐ No (you can change this later)

Next »

9. Click **"Next Step"**

Add another email address that you own

Enter information about your other email address.
(your name and email address will be shown on mail that you send)

Name:

Email address: **wasif@middlehost.com**

☒ Treat as an alias. [Learn more](#)
[Specify a different "reply-to" address](#) (optional)

Cancel Next Step »

10. Enter Same hostname in SMTP Server as you entered in POP Server in Step #7. Also use same email and passwords. and then click "Add Account"

Add another email address that you own

Send emails through your SMTP server

Configure your emails to be sent through middlehost.com SMTP servers [Learn more](#)

SMTP Server: Port:

Username:

Password:

☒ Secured connection using [TLS \(recommended\)](#)
☐ Secured connection using [SSL](#)

Cancel « Back Add Account »

11. You will receive an email from Gmail in your webmail.

Gmail Team

- **Gmail Confirmation - Send Mail as wasif@middlehost.com**

root@swiftv.httponoc.com

12. Click the link in that email for verification and then click "**Confirm**". You should not be able to send and receive emails directly from your Gmail.



Please confirm mail sending as **wasif@middlehost.com**.

Click here to return to your Gmail account: <https://mail.google.com>.

Confirm